



# YOUR RIGHTS

- ◆ You may not be treated differently because of your **RACE, COLOR, NATIONAL ORIGIN, DISABILITY, AGE or SEX (GENDER)**
- ◆ You have the right to receive information in a language that you understand at no cost to you.
- ◆ If you have a disability and need program information in an alternate format, you have the right to receive it at no cost to you.

**If you feel you have been treated differently by this agency because of your race, color, national origin, disability, political affiliation, religion, citizenship, age or sex you may file a complaint with:**

Jeremy Jacobs, Executive Director  
(Name and Title of Civil Rights Coordinator)  
Rusk County Health and Human Services  
(Agency)

**Address:** 311 E Miner Avenue, Suite C240, Ladysmith, WI 54848

**Telephone Number:** 715-532-2299 , **TTY Number:** 711

**Fax:** 715-532-2126, **Email:** [jjacobs@ruskcountywi.us](mailto:jjacobs@ruskcountywi.us)

**You can file a complaint in person or by mail, fax or email. If you need help filing a complaint Jeremy Jacobs, Executive Director (Name and Title of Civil Rights Coordinator) is available to help you.**

**If you are dissatisfied with the local agency's resolution, the offices below have been designated to receive discrimination complaints at the state and federal levels.**

**Civil Rights Officer  
WI Department of Children and Families  
Division of Management Services  
P.O. Box 8916  
Madison, WI 53708-8916  
(608) 422-6889 (Voice)  
Wisconsin Relay Service (WRS) - 711**

**Office for Civil Rights  
U.S. Department of Health and Human Services  
Region V  
105 W. Adams St., 16<sup>th</sup> Floor  
Chicago, IL 60606  
(312) 886-2359 (Voice)  
(305) 353-5693 (TDD)**

**Your complaint must include the time, date, place and circumstances of the alleged discrimination. There are time limits for filing a discrimination complaint that may differ with each program.**

The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access services, receive information in an alternate format, or need information translated to another language, please call the Civil Rights Unit at 608-422-6889. Individuals who are deaf, hard of hearing, deaf-blind or speech disabled can use the free Wisconsin Relay Service (WRS) – 711 to contact the department.