

APS Board Report Through March 2020 - Adult Protective Services:

- 31 Customers under Protective Placement
- 1 Customer utilizing Care Call System
- 5 Currently voluntarily case managed
- 4 Alzheimer's Family Caregiver Support Program
- 29 SSI-E Recipient's (Annual Recertification)
- Guardianship for the year thus far: 1 Guardianship for Estate
- Adult Protective Services reviews through March: 25 Referrals

General Report:

- Brenda continues with her efforts to review and case manage safety and planning on a monthly basis. Cases are continuously reviewed for appropriateness this way. Comprehensive evaluations and annual reviews of the protective placement orders are completed and discussed with Corporation Counsel for appropriateness.
- WATTS reviews are currently being examined as to the process of yearly reviews that includes date specific information / court compliance. We currently are evaluating how these reviews are being scheduled to meet the verbiage as APS requirements state. This is more specific to those individuals that are contesting their need for continued guardianship and protective placement.
- Currently, all cases are being reviewed via phone conference with Client as able due to the Covid-19. Brenda reports that these are going well. She relies on her "eye's on" reports by getting assistance from those providing personal contact with her clients. This has been a little unconventional to her process; but in these times, it is our best effort.

Recent Cases to be Discussed:

(Client Name) Guardianship reversed due to improvement in client status. Brenda has been in contact with Corp Coun. In this case, an acute injury caused need for guardianship, however with healing, Doctors reviewed case under our direction and competency found.

New Business – Scams:

With the Covid-19, there are specific troubles emerging related to scams. The Pandemic has opened the door for scammers to prey on consumers. Although our County has not had any reports of these, it is cognizant to be aware. Opportunistic Scammers are creative in that they can gain personal information such as health and financial information. To name a few:

- Messages of at home testing kits, cures, and cleaning hoaxes to rid you and your family of Covid-19
- Personal Covid-19 Insurance plans
- Relief funds (Stimulus checks)

Positives, the government states in a report that reports of Robocalls "are down because these jobs are considered nonessential and those people have been laid off" 🤖

Respectfully submitted by DHHS AS Supervisor

Chris Soltis

